

Alameda County Summary By City

6/1/2019 Through 6/30/2019; 2-1-1

<i>City</i>	Total CONTACTS	Total Referrals	¹ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	² Youth Under 18	Single Mom W/Minor Children
Alameda	118	175	56	29	20	36	24	16
Albany	12	10	2	1	1	1	1	0
Berkeley	347	506	120	68	49	67	24	24
Castro Valley	42	88	23	12	9	14	6	4
Dublin	46	61	22	12	2	20	7	8
Emeryville	48	91	23	14	4	17	9	7
Fremont	279	338	114	55	43	69	28	16
Hayward	758	1134	313	175	85	218	120	77
Livermore	87	129	28	15	9	17	7	4
Newark	46	65	25	11	3	21	11	9
Oakland	2179	3383	857	470	211	626	320	230
Piedmont	1	0	0	0	0	0	0	0
Pleasanton	46	41	12	4	4	8	4	4
San Leandro	253	387	108	58	25	80	34	24
San Lorenzo	33	30	11	7	1	9	4	2
Union City	82	161	33	14	11	22	7	3
Other	1470	860	152	61	47	86	29	19
Grand Total:	5847	7459	1899	1006	524	1311	635	447

Monthly and year-to-date 2-1-1 statistics include all CALLS/2WAY TEXT CONVERSATIONS handled by 2-1-1 Phone Resource Specialists, including incoming calls, INCOMING TEXTS, and completed quality assurance calls. Contacts include individuals in need of resource referrals as well as service providers and advocates seeking resource referrals for clients. The column Total Contacts includes CALLS/2WAY TEXT CONVERASATIONS from clients who provided demographic information and can be counted as unduplicated, as well as clients who chose not to provide such information.

1. Unduplicated Clients: The number of unduplicated clients who called during the reporting period.

These are contacts who provided their demographic information on a completed 2-1-1 phone intake.

2. Youth Under 18: The total number of households reporting youth under the age of 18 in the household.