

# Alameda County Summary By City

9/1/2015 Through 9/30/2015; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	254	170	84	93	48	16	77	40	25	526
Albany	13	6	7	5	3	2	3	2	0	24
Berkeley	462	247	215	160	79	40	120	61	43	836
Castro Valley	97	68	29	49	20	10	39	28	21	218
Dublin	38	20	18	17	8	0	17	8	7	64
Emeryville	48	29	19	21	9	4	17	8	6	75
Fremont	333	199	134	142	52	33	109	63	38	601
Hayward	860	555	305	400	163	79	319	192	111	1698
Livermore	129	80	49	60	21	10	50	31	20	235
Newark	97	53	44	40	15	10	30	22	16	180
Oakland	4166	2218	1948	1468	638	306	1162	720	480	7660
Piedmont	10	3	7	3	2	2	1	0	0	10
Pleasanton	49	27	22	21	9	2	19	9	7	105
San Leandro	490	356	134	239	104	42	197	111	63	1041
San Lorenzo	59	38	21	32	15	5	27	17	9	126
Union City	127	84	43	55	15	9	46	26	11	218
Other	1314	195	1119	157	63	28	129	59	39	760
<b>Grand Total:</b>	<b>8546</b>	<b>4348</b>	<b>4198</b>	<b>2962</b>	<b>1264</b>	<b>598</b>	<b>2362</b>	<b>1397</b>	<b>896</b>	<b>14377</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.