

Alameda County Summary By City

9/1/2014 Through 9/30/2014; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	220	130	90	88	37	14	74	46	33	439
Albany	22	8	14	6	3	2	4	1	1	32
Berkeley	510	213	297	156	90	36	120	55	38	948
Castro Valley	90	51	39	41	13	5	36	12	9	155
Dublin	43	23	20	18	9	2	16	11	6	74
Emeryville	37	20	17	18	11	3	15	10	5	71
Fremont	362	190	172	144	59	36	108	70	42	629
Hayward	1126	661	465	470	207	87	382	238	148	2130
Livermore	124	53	71	45	13	11	34	24	13	235
Newark	96	48	48	37	11	8	29	20	9	171
Oakland	4737	2134	2603	1555	679	296	1259	792	541	8177
Pleasanton	63	26	37	21	8	1	20	13	8	125
San Leandro	486	273	213	200	92	35	165	98	61	940
San Lorenzo	59	39	20	25	11	5	20	13	5	108
Sunol	1	1	0	1	0	0	1	0	0	1
Union City	148	89	59	69	19	6	63	44	27	285
Other	1374	135	1239	115	39	29	86	52	32	606
Grand Total:	9507	4094	5413	3009	1301	576	2432	1499	978	15140

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.