

## Alameda County Summary By City

7/1/2016 Through 7/31/2016; 2-1-1

City	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/Minor Children	Referrals
Alameda	88	35	53	31	7	5	25	12	10	295
Albany	15	6	9	6	3	5	1	0	0	39
Berkeley	207	66	141	59	21	22	35	7	7	505
Castro Valley	42	13	29	13	2	0	12	2	3	123
Dublin	25	12	13	12	2	5	7	0	0	40
Emeryville	44	13	31	13	3	0	13	4	4	119
Fremont	146	57	89	52	17	12	36	12	7	287
Hayward	479	178	301	155	47	33	111	32	31	1385
Livermore	43	21	22	21	3	6	13	9	6	80
Newark	39	19	20	17	3	3	14	4	5	123
Oakland	1516	548	968	489	163	107	337	110	82	3821
Piedmont	4	1	3	1	0	0	1	0	0	4
Pleasanton	31	20	11	18	7	2	15	4	3	80
San Leandro	187	81	106	73	33	15	54	13	13	531
San Lorenzo	29	10	19	7	2	3	4	1	0	62
Union City	41	21	20	21	4	8	12	6	1	66
Other	1849	125	1724	116	24	26	57	19	13	1716
<b>Grand Total:</b>	<b>4785</b>	<b>1226</b>	<b>3559</b>	<b>1104</b>	<b>341</b>	<b>252</b>	<b>747</b>	<b>235</b>	<b>185</b>	<b>9276</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.

2. Client Calls: The number of times Clients called during the reporting period.

3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.

4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.

5. Youth Under 18: The total number of households with youth under the age of 18 in the household.