

# Alameda County Summary By City

1/1/2016 Through 1/31/2016; 2-1-1

|                     | <sup>1</sup> Total<br>Calls | <sup>2</sup> Client<br>Calls | <sup>3</sup> General<br>Calls | <sup>4</sup> Un-<br>duplicated<br>Clients | Disabled<br>Clients | Male<br>Clients | Female<br>Clients | <sup>5</sup> Youth<br>Under<br>18 | Single<br>Mom W/<br>Minor<br>Children | Referrals    |
|---------------------|-----------------------------|------------------------------|-------------------------------|---|---------------------|-----------------|-------------------|-----------------------------------|---------------------------------------|--------------|
| Alameda             | 157                         | 88                           | 69                            | 65  | 33                  | 11              | 54                | 26                                | 11                                    | 304          |
| Albany              | 15                          | 6                            | 9                             | 4   | 3                   | 1               | 3                 | 3                                 | 1                                     | 27           |
| Berkeley            | 413                         | 194                          | 219                           | 137                                       | 72                  | 29              | 108               | 61                                | 43                                    | 760          |
| Castro Valley       | 129                         | 74                           | 55                            | 43  | 15                  | 12              | 31                | 16                                | 10                                    | 193          |
| Dublin              | 44                          | 21                           | 23                            | 18  | 8                   | 4               | 14                | 8                                 | 5                                     | 83           |
| Emeryville          | 46                          | 33                           | 13                            | 18  | 7                   | 5               | 13                | 5                                 | 2                                     | 58           |
| Fremont             | 289                         | 156                          | 133                           | 113                                       | 42                  | 19              | 94                | 43                                | 27                                    | 510          |
| Hayward             | 945                         | 505                          | 440                           | 379                                       | 154                 | 61              | 318               | 207                               | 114                                   | 1573         |
| Livermore           | 130                         | 62                           | 68                            | 45  | 21                  | 10              | 35                | 22                                | 8                                     | 232          |
| Newark              | 95                          | 54                           | 41                            | 40  | 12                  | 5               | 35                | 28                                | 16                                    | 162          |
| Oakland             | 3750                        | 1767                         | 1983                          | 1231                                      | 539                 | 251             | 980               | 608                               | 410                                   | 6535         |
| Piedmont            | 5                           | 1                            | 4                             | 1   | 0                   | 1               | 0                 | 1                                 | 0                                     | 7            |
| Pleasanton          | 45                          | 25                           | 20                            | 22  | 4                   | 3               | 19                | 13                                | 8                                     | 90           |
| San Leandro         | 430                         | 248                          | 182                           | 193                                       | 77                  | 45              | 148               | 88                                | 55                                    | 796          |
| San Lorenzo         | 52                          | 33                           | 19                            | 24  | 12                  | 6               | 18                | 10                                | 7                                     | 88           |
| Union City          | 100                         | 68                           | 32                            | 54  | 17                  | 15              | 39                | 25                                | 13                                    | 182          |
| Other               | 1088                        | 147                          | 941                           | 118                                       | 38                  | 34              | 84                | 41                                | 20                                    | 616          |
| <b>Grand Total:</b> | <b>7733</b>                 | <b>3482</b>                  | <b>4251</b>                   | <b>2505</b>                               | <b>1054</b>         | <b>512</b>      | <b>1993</b>       | <b>1205</b>                       | <b>750</b>                            | <b>12216</b> |

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.