

Alameda County Summary By City

12/1/2014 Through 12/31/2014; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	186	84	102	69	31	14	55	41	24	351
Albany	22	6	16	6	2	2	4	5	1	39
Berkeley	844	374	470	162	82	32	130	76	52	1088
Castro Valley	106	36	70	29	12	5	24	14	8	202
Dublin	23	10	13	10	3	2	8	4	2	42
Emeryville	46	22	24	15	8	2	13	6	4	54
Fremont	335	163	172	112	51	21	91	47	31	565
Hayward	1066	503	563	365	144	61	304	196	115	1949
Livermore	115	56	59	49	18	8	41	21	11	209
Newark	71	29	42	26	7	4	22	17	10	132
Oakland	4323	1712	2611	1283	583	268	1015	667	436	7560
Pleasanton	43	15	28	15	2	5	10	8	5	89
San Leandro	506	260	246	184	76	39	145	95	59	968
San Lorenzo	65	39	26	33	12	4	29	18	9	151
Union City	128	75	53	57	20	10	47	38	22	236
Other	1270	122	1148	102	42	26	76	31	21	607
Grand Total:	9152	3506	5646	2517	1093	503	2014	1284	810	14245

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.