

Alameda County Summary By City

4/1/2016 Through 4/30/2016; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	153	71	82	60	31	12	48	27	18	325
Albany	9	4	5	4	3	2	2	0	0	21
Berkeley	429	223	206	134	67	34	100	54	31	798
Castro Valley	77	40	37	31	14	4	27	16	10	156
Dublin	52	29	23	17	9	3	14	6	4	108
Emeryville	46	29	17	19	10	1	18	5	3	84
Fremont	273	160	113	118	46	29	88	62	30	566
Hayward	883	477	406	334	126	61	272	185	110	1676
Livermore	120	76	44	44	17	8	36	26	15	234
Newark	78	47	31	25	10	2	23	19	10	146
Oakland	3416	1683	1733	1166	526	260	906	566	356	6856
Piedmont	10	5	5	4	2	0	4	2	2	31
Pleasanton	56	32	24	20	7	7	13	11	5	109
San Leandro	462	301	161	190	87	43	147	90	56	870
San Lorenzo	53	31	22	23	12	2	21	15	11	122
Union City	124	92	32	55	17	14	41	30	20	235
Other	1448	134	1314	114	46	25	89	47	29	949
Grand Total:	7689	3434	4255	2358	1030	507	1849	1161	710	13286

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.